



## SimpliSafe Excess Payback Program Certificate

This Certificate acknowledges your participation in the SimpliSafe Excess Payback Program ("Program"), subject to the Terms and Conditions available at [simplisafe.co.uk/legal/excess\\_payback](https://simplisafe.co.uk/legal/excess_payback)

**THIS PROGRAM IS NOT AN INSURANCE POLICY AND SIMPLISAFE IS NOT AN INSURER. IT IS A DISCRETIONARY REIMBURSEMENT PROGRAM.**

### Program Details:

- **Program Name:** SimpliSafe Excess Payback Program
- **Maximum Reimbursement:** Up to Three Hundred Fifty Pounds (£350)
- **Reimbursement Type:** Towards your buildings and/or contents insurance compulsory excess incurred as a direct result of a Covered Burglary.
- **Limitation:** One (1) reimbursement per calendar year, per monitored property. Valid in the UK only.

### Key Requirements for Reimbursement (Summarised):

To be eligible for reimbursement, the Subscriber must meet **ALL** of the following conditions:

1. **Active Professional Monitoring (Pro Premium Plan Only):** Maintain an active, continually paid SimpliSafe Pro Premium professional monitoring subscription from subscription activation through the date of loss and compulsory excess reimbursement submission date.
2. **Proper System Installation:** The SimpliSafe System must have been properly set up according to SimpliSafe's instructions.
3. **System Armed:** The SimpliSafe System must have been fully armed (e.g., in "Home" or "Away" mode) during outdoor monitoring plan hours at the exact time the Covered Burglary occurred.
4. **Valid Insurance Policy:** Hold a valid buildings and/or contents insurance policy covering the Property Loss.
5. **Covered Burglary:** The loss must be directly from a Covered Burglary, evidenced by a verified break-in and an accepted insurance claim with proof of payment of compulsory excess.
6. **Timely Request:** Submit a complete reimbursement request to SimpliSafe within **sixty (60) calendar days** of the Covered Burglary.
7. **Subscriber Eligibility:** The Subscriber must be the monitoring plan owner and at least 18 years old.
8. **Camera with Video Verification:** The Subscriber must have at least one SimpliSafe Camera installed and actively enrolled in Video Verification at the time of the Covered Burglary.

### Required Documentation for Claim Submission:

When submitting a reimbursement request, you **MUST** include:

- This signed Excess Payback Certificate.
- A copy of your accepted buildings and/or contents insurance claim documentation, clearly showing the compulsory excess amount and proof of payment of compulsory excess.
- Any additional documentation requested by SimpliSafe to verify the loss or to comply with tax reporting obligations.

### Important Acknowledgment:

By signing below, the Subscriber acknowledges that they have read, understood, and agree to be bound by the full Terms and Conditions of the SimpliSafe Excess Payback Program available at [simplisafe.co.uk/legal/excess\\_payback](https://simplisafe.co.uk/legal/excess_payback). The Subscriber also understands that SimpliSafe reserves the right to reject any claim that does not comply with all stated requirements and that this program is a discretionary benefit, not an insurance policy.

**Subscriber Signature:**

**Date:**

**Subscriber Printed Name:**

**SimpliSafe, Ltd.** 0800 456 1789 or <https://simplisafe.co.uk/contact-us>